



TV firmware upgrade

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Objective: to ensure that the screens you have are at their latest update on the TV operating system. These tv's are called smart TVs and they have different version of operating systems. Whenever you install a new TV, it must be ensured to update their operating systems to their latest version to take full advantage of the features. Ex. tv calibration, menu popup when USB key is inserted...

We will together follow a few steps to update your **firmware (firmware)** on your screen.

Basic step

1. You need a USB drive containing the firmware upgrade files and you have to insert it into the USB support behind the screen.

Note: Using the Eye-in media TVs, a USB stick with the updates are included

2. Turn On TV with red **Power ON**  button on remote control

Note: if you see window called " 01. Menu Language" press Exit button on remote Control

3. Press **Menu** button

4. Press **Down arrow** until you are on "**Support**" option, Press **Enter**

Then notice:

If "**Software update**" option is pale/grey (and you cannot choose this option, it gives an error) then go to "**Step1. RESET ALL settings**"

If "**Software update**" is white and selectable go to "**Step2. Software upgrade (Main firmware)**"

Step1. RESET ALL settings (optional)

Resetting your TV will return your TV to factory default, it will erase all settings except some configuration like Network and Smart Hub settings. Here are the steps.

1. Press **menu** button. Select "**Support**" option (last button option), Press **enter**

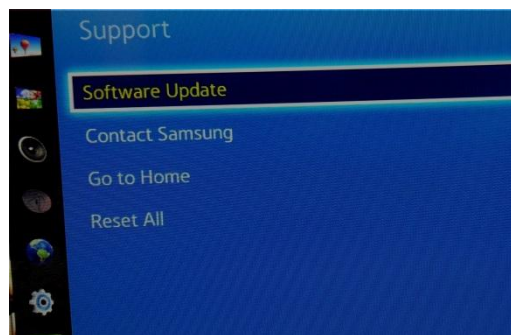


2. Press down arrow until you are on **“reset all”** option, Press enter
3. At the popup menu select **“yes”**, Press **enter**
4. Then a menu confirming reset complete is done, Press **OK**
 Check if **“Software update”** is white and selectable
 If **Yes** go to **Step2. Software upgrade (Main firmware)**
 If **No** continue to no.6
5. Press **menu**, Select **“System”**, Press **enter**
6. Select **“Reset System”** (last bottom option), Press enter
7. A popup box is confirming reset complete is done, Select **OK** and press enter
8. Then a menu confirming reset complete is done, Press **OK**
9. Press **menu** button
10. Select **“Support”** option (last button option), Press enter
 Check if **“Software update”** is white and selectable
 If **Yes** go to **Step2. Software upgrade (Main firmware)**
 If **No** repeat **“Step1. RESET ALL”**

Step2. Software upgrade (Main firmware)

Objective: Next steps help you to upgrade your Tv to a newer version from a USB stick. Main firmware, Submicon, Novatek and Mystique are important files that needs to be up to date so you can take full advantage of the features on your tv.

1. Select option **“Software Update”**, press enter



2. Select option **“Update Now”**, press enter



There will be a popup menu that will appear and ask: “Do you want to search USB device for update files”

3. Select **yes** and press **enter** button on remote control
4. There will be a new popup menu that will appear and ask: “is there a new version available”
5. Click **yes** to update

You will see the percentage bar that's loading and will stop when reach 100% (if no upgrade valid check Usb key if well plug)

6. Then press **menu** and click on “**support**” option then on **contact Samsung**
 You will see some product information and software **T-GFSLAKUC** version has changed from 1018(or1015) to T-GFSLAKUC-1025.2

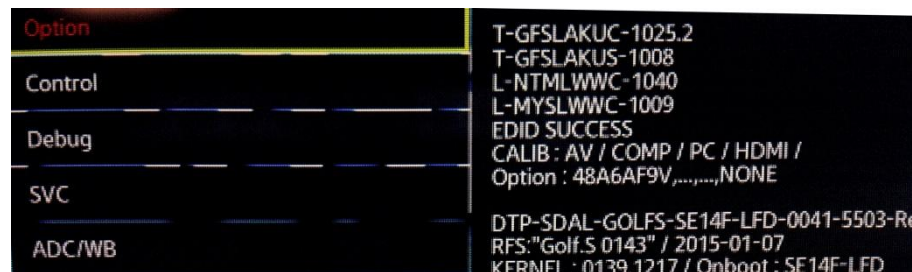
Step3. Upgrade “Submicon” file

1. Press “**Off**” red button **2 times**
2. Then take remote and point to infra-red detector (right bottom corner of tv) as close as possible (almost touching tv)
3. While holding the remote in such position, quickly press combination
4. Press **Mute** followed by **1, 8, 2, Power ON** button - in sequence (**Mute+1+8+2+Power ON**)

Note: In next few seconds TV will turn on and you should see small blue factory menu (TV left bottom side)

If you don't see this factory menu in next few seconds after TV is on you need to repeat same steps **Step3. Upgrade “Submicon” file** until you will see this menu

5. When Factory Menu is ON select “**SVC**” option and click enter



6. Then select **upgrade** option and click enter
7. Then select “**Submicon upgrade**” option and click the right arrow

T-CON CheckSum	N/A
T-CON2 Usb Download	Failure
T-CON2 CheckSum	
PANEL EEPROM UPGRADE	Failure
PANEL FLASH UPGRADE	Failure
Logic Usb D/L	---
SUBMICOM UPGRADE	Ready
NOVATEK UPGRADE	Ready
MYSTIQUE UPGRADE	Ready

8. And then press **right arrow** it will start upgrading
9. Then after upgrading is done TV will reboot automatically

Note: If TV goes black and doesn't turn on anymore, you need to unplug power cord for 10 minutes and then plug it back and press power on button. TV should start

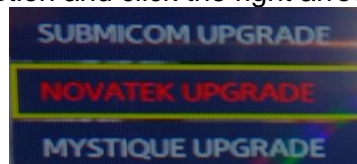
Step4. Upgrade "Novatek" file

1. Press "**Off**" red button 2 times
2. Then take remote and point to infra-red detector (right bottom corner of tv) as close as possible (almost touching tv)
3. While holding the remote in such position, quickly press combination
4. Press **Mute** followed by **1, 8, 2, Power ON** button - in sequence (**Mute+1+8+2+Power ON**)

Note: In next few seconds TV will turn on and you should see factory menu (TV left bottom side)

*If you don't see this factory menu in next few seconds after TV is on you need to repeat same steps **Step4. Upgrade "Novatek" file** until you will see this menu*

5. When Factory Menu is ON select "**SVC**" option and click enter
6. Then select upgrade option and click enter
7. Then select "**Novatek upgrade**" option and click the right arrow



8. And then press **right arrow** it will start upgrading
9. Then after upgrading is done TV will reboot automatically

Note: If TV goes black and doesn't turn on anymore, you need to unplug power cord for 10 minutes and then plug it back and press power on button. TV should start

Step5. Upgrade "Mystique" file

1. Press "**Off**" red button 2 times
2. Then take remote and point to infra-red detector (right bottom corner of tv) as close as possible (almost touching tv)
3. While holding the remote in such position, quickly press combination
4. Press **Mute** followed by **1, 8, 2, Power ON** button - in sequence (**Mute+1+8+2+Power ON**)

Note: In next few seconds TV will turn on and you should see factory menu (TV left bottom side)

*If you don't see this factory menu in next few seconds after TV is on you need to repeat same steps **Step5. Upgrade "Mystique" file** until you will see this menu*

5. When Factory Menu is ON select "**SVC**" option and click enter
6. Then select upgrade option and click enter

7. Then select **"Mystique upgrade"** option and click the right arrow



8. And then press **right arrow** it will start upgrading
9. Then after upgrading is done TV will reboot automatically

Note: If TV goes black and doesn't turn on anymore, you need to unplug power cord for 10 minutes and then plug it back and press power on button. TV should start

Aperçu des touches de la télécommande SAMSUNG modèle AA-00630A

